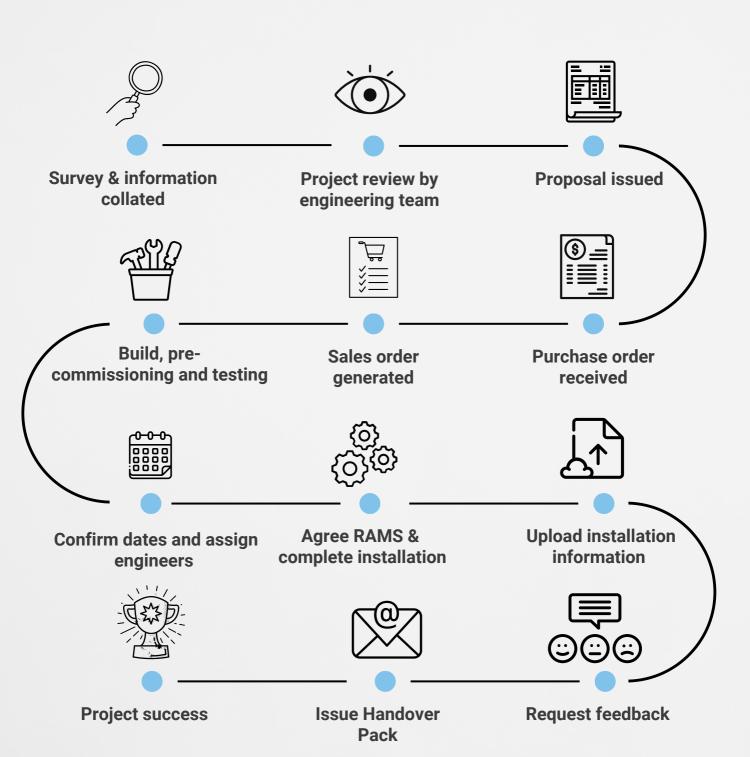






## YOUR PROJECT IN SAFE HANDS



## INSTRUMENT DATABASE

Our online instrument database (ID) is a data repository for all of our client installations. Secure login details for users allow them to access the following:

- All installed hardware including serial numbers, commissioning information, calibration & maintenance history
- ☑ Exact locations (using Google Maps) & calibration/technical issue status
- Installation photos
- Automatic Calibration & Service Reminders
- Network Overview
- Register/review support tickets
- Generate comprehensive site by site equipment reports
- Day work sheets & work logs

## HANDOVER DOCUMENTATION

The handover documentation provides a detailed overview of your project and includes:

- System specifications
- Commissioning Certificates & Data
- Installation photos
- Serial numbers of instrumentation
- Calibration / maintenance due dates
- Calibration & Maintenance Procedures
- Technical Drawings & Documentation
- Manuals & Operating Procedures
- Day work sheets
- Risk Assessment & Method Statement (RAMS)
- Ongoing Technical Support Details

## ID SYSTEM HIGHLIGHTS

The ID System is a defined process embedded deep into our ISO9001:2015 systems ensuring that all projects are managed and recorded to the highest quality providing transparency and ownership at every stage.

- Comprehensive project review process prior to quotation to ensure project has no issues & meets clients design requirements
- Receive reminders at each major stage of the project
- Log in at any time to review the project status
- All important information including survey information, photographs & key contact details
- All details of every stage are recorded for QA. All recorded data is available to client at any time
- All FAT/SAT/QC tests (if required) are recorded
- On completion, installed instrumentation is entered into our Instrumentation Database (ID). View calibration/maintenance dates and receive reminders by email before the due date











